



Frequently Asked Questions

Does your play equipment meet CSA Standards?

Equipment supplied by our company, not only meets the Canadian Standard (CAN/CSA-Z614-03) of July 2003, but has also been certified to the standard by IPEMA - a third party certification service.

How can I check if a supplier's equipment meets CSA Standards?

Go to the IPEMA website at www.ipema.org and select a manufacturer (hopefully one you are considering) from the list - If they are not listed, it means that they do not have any certified products. Being a member of IPEMA does not mean that a company has any certified products.

Why do some manufactures have 20 to 30 products listed and others have hundreds?

Even though a manufacturer has hundreds of different components, only those items that have been tested and certified to the Canadian Standard can be listed.

My prospective supplier tells me that they will provide a letter stating that the proposed equipment meets the Canadian Standard - Is this sufficient?

You should insist that the supplier provide a certificate from the IPEMA website, showing which of the products being offered for your project have been certified to the Canadian Standard - You should be sceptical of any supplier who does not have products which have been certified by IPEMA to the Canadian Standard.

You claim a "Lifetime Plus" Warranty on Posts, Hardware and Clamps - What is "Lifetime Plus"?

Our "Lifetime Plus" Warranty, for practical and definitive purposes, means 101 years and applies to both Steel and Aluminum Posts as well as our Hardware and Clamps - No other company offers this length of warranty on their equipment.